



Annuaire (17-20)

By -

RareBooksClub. Paperback. Book Condition: New. This item is printed on demand. Paperback. 56 pages. Original publisher: Washington, D. C. : Office of Inspector General, Dept. of the Treasury, 2006 OCLC Number: (OCoLC)84913166 Subject: Terrorism -- United States -- Finance -- Prevention. Excerpt: . . . system to accumulate and monitor the results, and had little information available concerning the value of FinCENs proactive analysis to law enforcement. This is discussed in more detail below. Customer Response Data Are Not Formally Documented and Provide Little Useful Information to Assess Complex Analysis The FinCEN strategic plan cites the use of customer ratings as a means of measuring the quality of its analytic products. However, the response rate to FinCEN customer survey forms included with each of its case reports has also been low. FinCEN also does not have a formal reporting system to accumulate and monitor the results derived from customer response forms provided with each of its case reports. To compensate for the low response rate, FinCEN requested information through email and telephone surveys. FinCENs Office of Regulatory Support, which performs institutional trend analysis, has an informal process to record responses to surveys provided to institutions. FinCEN includes customer response forms...



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